BALLOON FLIGHT EUROPEAN PLEASE READ

MAP PACK



THIS NOW

The following pages provide information you will need to know to take your balloon flight.

Please read pages 1-3 now before you arrange a date for your flight to ensure you understand our procedures. You should also read our terms and conditions sent at the time of purchase and also available on our web site at http://www.europeanballoon.co.uk/terms.htm

HOW TO ARRANGE YOUR FLIGHT

Go to http://www.europeanballoon.co.uk/flight-availability.htm
and register using your Surname, your voucher number and voucher expiry date. Within a few minutes of registering you will be sent an e-mail. You should complete the registration process by clicking on the link in the e-mail and then you can book a date for your flight on-line.



PLEASE REMEMBER

- Our flying season runs from April to October.
- Flight schedules are available for booking up to 30 days ahead and sometimes a little further depending on how far ahead we can arrange them. Our web site will always have the most up to date information available for you.
- To change a date for your flight you must give us sufficient notice (see terms & conditions).
- If your flight is cancelled, repeat the above procedure.
- Please use the maps in this booklet in conjunction with a recent road atlas or map. Where post codes are given these may not be for the site but for the nearest feature with a post code. These maps are also available on our web site locations pages should you need to view them urgently at any time.

PLEASE HAVE THIS MAP PACK WITH YOU WHENEVER YOU ARRANGE A DATE FOR YOUR FLIGHT OR CALL TO CHECK WEATHER INFORMATION.

FLIGHT DATE RECORD

Here is some space to record the flight date you book. We have left room for a few dates because ballooning is weather dependent and you may be cancelled due to unsuitable weather.

FLIGHT DATE	AMI/PMI	LOCATION

WEATHER CALL IN TIMES

Prior to your flight you **must** call our weatherline to check if your flight is going ahead. Please have this booklet to hand when you **call**. Make sure you call this number and not our office number.

When you call our weatherline, there will be a message, telling you if the weather situation permits your flight to go ahead, and if the weather is good, the meeting place and time for your flight.

Listen carefully to all the message. There may be information for more than one flight. Make sure you listen to the part of the message with information for your flight.



Do not call before these times – the information will not be available until the times below and you may hear the message for a previous flight. For operational reasons it may be necessary for us to delay, without notice, the time the message is left.

THE WEATHERLINE NUMBER IS

01252 844316

You should call the weatherline number at the following times:-

PM Flights April – September	call after 2pm on the day	
PM Flights October	call after midday on the day	
Morning Flights All Months	call after 11pm the night before	

If we schedule flights outside our main flying season during November and March and outside British Summer Time, information for pm flights will be available from 11am onwards.

LAUNCH SITES

Please look at the attached maps which cover the areas we fly. Our arrangements for meeting you may vary depending on wind direction and speed on the day.

You must be punctual for your meeting time as for some flights we meet you at a meeting point and then lead you to the launch site. Or we may need to move to another site because the wind has changed. Failure to arrive in time will be regarded as cancellation and result in the loss of your flight and monies paid.

We cannot guarantee which site you will fly from when you book your flight date. The meeting point will be notified on our weatherline message. **Please do not telephone our office number for this information.**

APPROXIMATE MEETING TIMES

MONTH	MEETING TIME AM	MEETING TIME PM
APRIL	6.30	5.30
MAY	5.30	6.00
JUNE	5.00	6.30
JULY	5.30	6.30
AUGUST	6.00	6.00
SEPTEMBER	7.00	5.00
OCTOBER	7.30	3.30



The above is only a guide as times vary with sunrise and sunset throughout each month. **Exact** meeting times will

be given to you when you call our weatherline for flight confirmation. Note in October times become one hour earlier than above after the end of British Summer Time. Don't forget to allow 3-4 hours from the time of meeting for the whole ballooning experience. Ballooning, especially in the summer months when take-offs are later, can mean that you return to your starting point late in the evening. If we are back early enough your pilot and crew will be happy to recommend good pubs and restaurants in the locality if you are hungry!

THINGS TO REMEMBER

For early morning flights, please be **quiet** if the meeting place is near houses! If you are a keen photographer, then remember that morning flights provide better light, getting brighter rather than duskier as the flight proceeds. You are also more likely to see wildlife such as foxes, deer etc as the balloon catches them unaware during the early hours soon after dawn. Bring lots of film or memory and make sure batteries are well charged! Your balloon pilot will be happy to answer a variety of questions regarding ballooning and will point out areas of interest during the flight when they can.

If you have not already ordered an inflight photograph of your flight, these should be ordered and paid for when you fly so don't forget to **bring some money**. See our website for further details.

BALLOON FLIGHT SAFETY TIPS

The following notes have been prepared to help you enjoy your ballooning experience. Please read them carefully. Our main aim is to give you a pleasant, enjoyable, safe flight. Like all sports, ballooning is safe if undertaken sensibly. Indeed Hot Air ballooning has the best safety record of all air sports. As passengers the first thing to consider is: -



CLOTHING

Wear sensible outdoor clothes as if you are going for a walk in the country. Clothing covering your arms and legs is preferable. Do not wear skirts, shorts, long scarves, synthetic fabrics such as nylon, loose jewellery (large earrings, bracelets) etc.

Temperatures in the air are generally warmer than on the ground due to the heat of the burners, and taller passengers may well appreciate a hat, to avoid the heat from the burners, especially if their hair is a little thin on top! Stout flat shoes are also essential, walking boots that cover the ankles are ideal as you never know quite where you will end up, fields may be damp on morning flights or if there has been recent rain.

HIGH-HEELED SHOES ARE NOT ACCEPTABLE.



PRE-LAUNCH BRIEFING

Prior to inflating the balloon, your pilot will give you a full safety briefing. During flight you may hold on to the padded edge of the basket and the inside handles. You must not touch any of the balloon control lines in the pilot's compartment.

Your pilot will ask you to show any cameras or other baggage and will advise you how to best protect them before landing. These are taken at your own risk. We recommend you bring a soft bag to put large cameras or video cameras in for landing. Cameras should be kept away from your face until after take-off and the balloon basket has steadied.

We do not allow glass items in the basket or the carriage of alcohol. The use of mobile phones during the flight is not allowed.

SMOKING IS NOT PERMITTED AT ANY TIME DURING BALLOONING ACTIVITIES BY PASSENGERS OR SPECTATORS.



TAKE OFF & FLIGHT

Your pilot will tell you when to enter the basket. Some passengers may be pre-loaded into the basket before the inflation begins. Other passengers entering the basket after the balloon is inflated must always use the footwells at the ends of the basket to get in. Passengers must not walk between the balloon basket and the balloon retrieve vehicle once the inflation has begun. If in doubt as to what you can do or hold, ask your pilot. If flying near or through tree tops or hedges, keep arms (and cameras!) **INSIDE** the basket for protection.

Spectators must stay behind the safety cones well clear of the balloon basket and balloon retrieve vehicles at all times.



LANDING

Your pilot will advise when landing is likely and will instruct you to stow away all loose items such as cameras. All our large balloons (8 passenger or bigger) have seats for you to sit on for landing. Hold firmly with both hands to the inside handles and keep your head and upper body upright and supported by the padding behind it. Be prepared for the basket to bounce more than once, and lean over on its side and sometimes drag along the ground. Please pay attention to your pilots instructions at all times, especially during the landing. Your pilot may ask for silence during the landing.

DO NOT GET OUT OF THE BASKET until instructed to do so by the pilot as the loss of one persons weight can cause unintended take-off for those who remain!



THE WEATHER

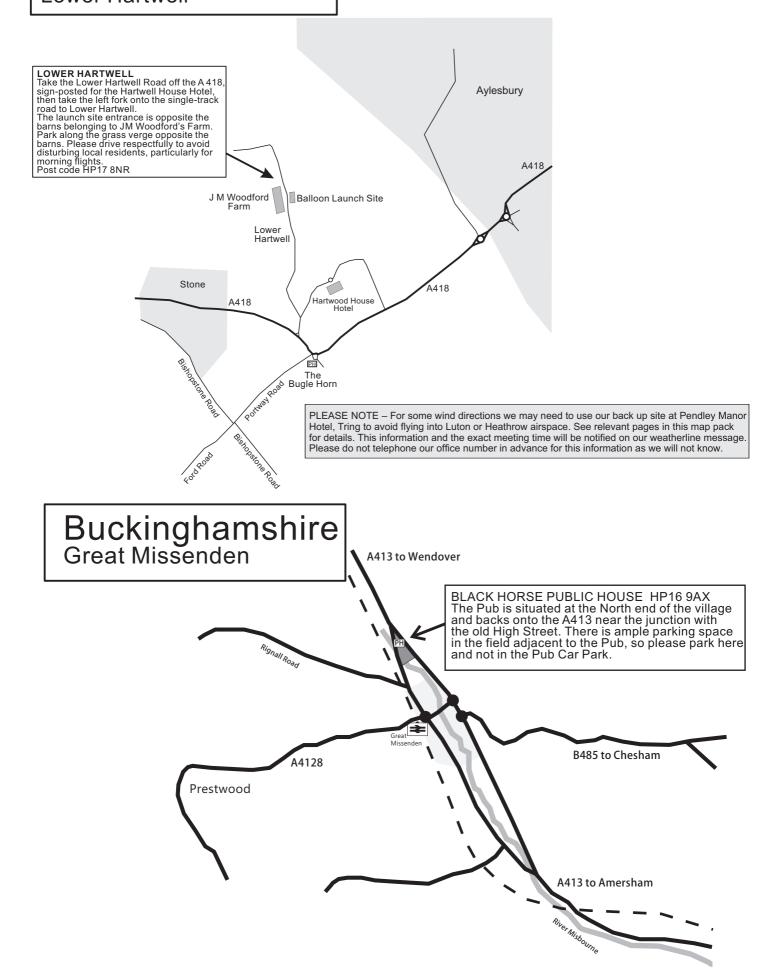
Ballooning is a heavily weather dependant activity. For a safe and enjoyable flight we require light winds, no rain and good visibility.

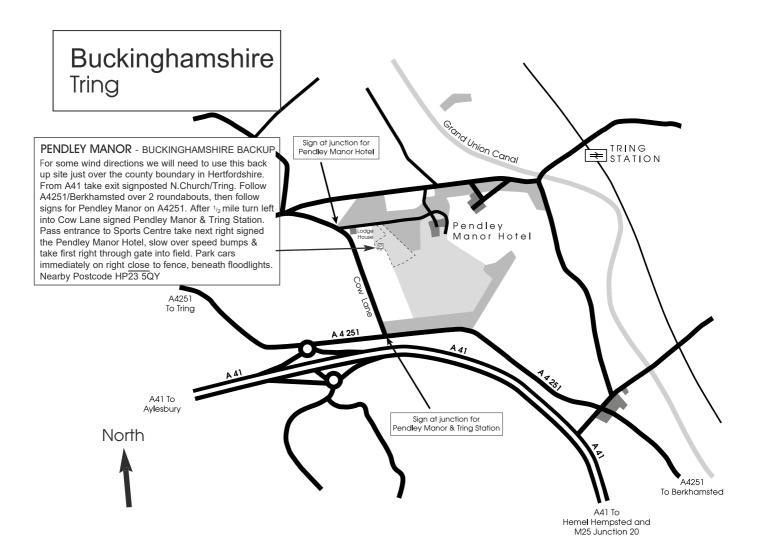
We use the most up to date weather forecasting facilities. Sometimes this reveals brief gaps in the weather that you might not expect. Or we may miss a perfectly flyable opportunity because it was not possible to forecast that conditions would be suitable with sufficient confidence. Equally we may get it wrong and call you out to fly and find conditions are not suitable and we have to cancel on site. Your pilot's decisions in such a situation is final, your safety and enjoyment are our prime consideration.

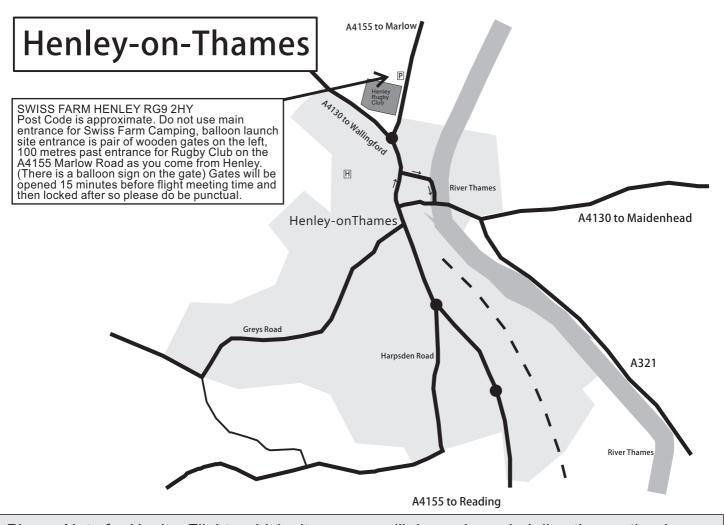
Please bear with the British weather if your booking has to be rearranged, we will be just as disappointed as you!



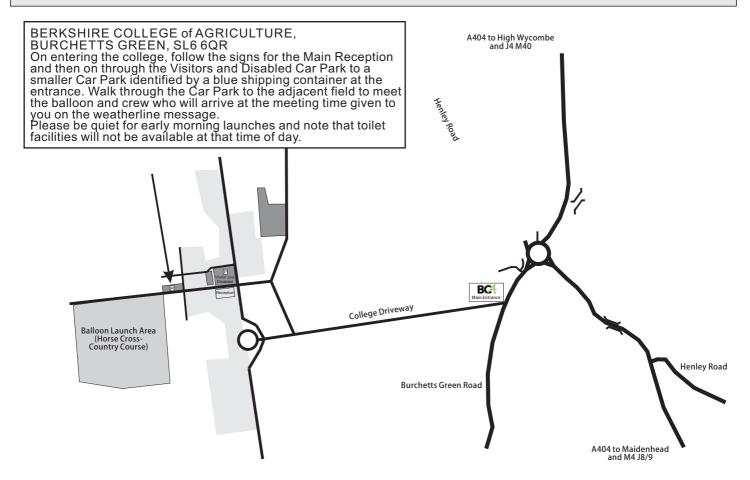
Buckinghamshire Lower Hartwell

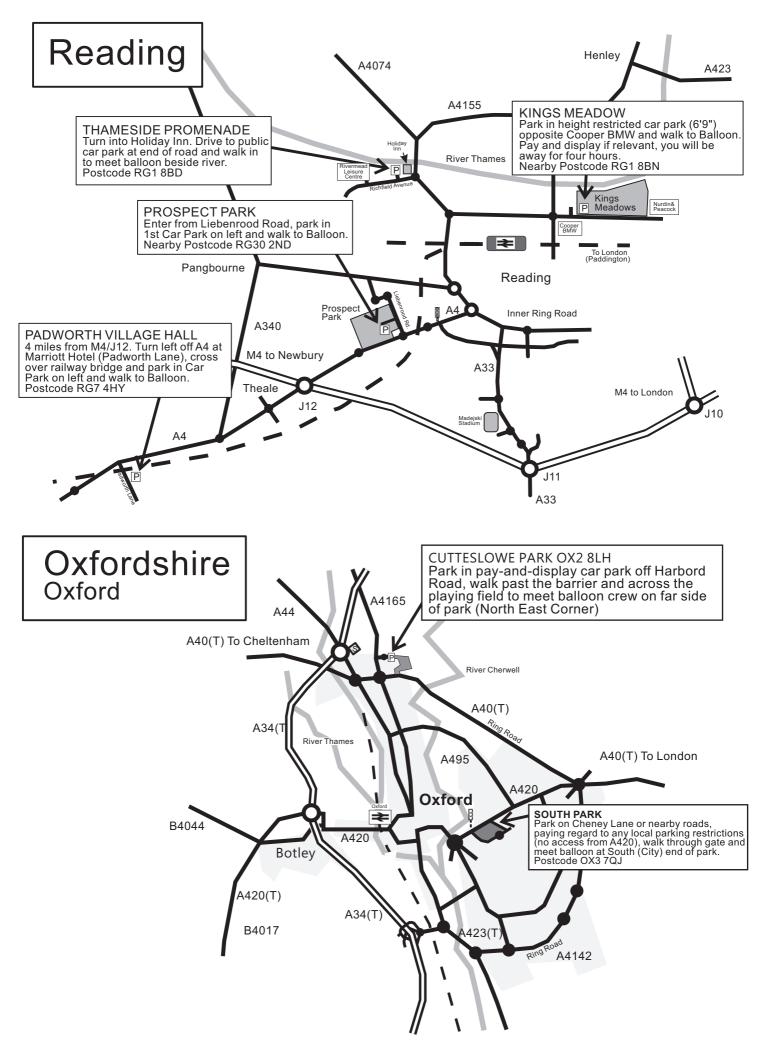






Please Note for Henley Flights which site we use will depend on wind direction on the day. We may need to use one of our sites at Reading as backup. See below and the Reading page for details. The exact site will be notified on our weatherline message. Please do not telephone our office number in advance for this information as we will not know.





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